

BEAS

AGGRESSIVE BEHAVIOUR POLICY



Aggressive Behaviour Policy

Beas Cheerleading does not tolerate from any person, whether a parent, carer or visitor: bullying; aggressive, confrontational or threatening behaviour; or behaviour intended to result in conflict. Our Club is a place of safety and security for the children and young people who attend and for the volunteers, employees and contractors who work here.

Unacceptable behaviour

Unacceptable behaviour includes, but is not limited to, the following:

- Shouting at members of the coaching team or its volunteers, whether in person or over the telephone
- Physically intimidating a member of the coaching team or its volunteers, e.g. standing too close or blocking their exit
- Using aggressive or abusive hand gestures
- Any other threatening behaviour, both physical and verbal
- Swearing
- Physical violence: pushing, hitting, slapping, punching or kicking
- Spitting
- Racist or sexist or otherwise abusive comments.
- Social media insults or harassment.

At Beas Cheerleading we do not tolerate such behaviour whether it is directed at any member of the coaching team, its volunteers and or athletes in our care.

Procedure

If a parent, carer or member of the public behaves in an unacceptable way towards a member of the coaching team, its volunteers and or a athlete attending the Club, we will take the following steps:

- o In order to ensure the safety of the athletes and to limit possible distress, we will remove them from the vicinity of the incident.
- o A senior member coach or volunteer will seek to resolve the situation through calm discussion.
- o If the individual wishes to make a complaint we will encourage them to follow the



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Club's Complaints procedure.

o If the individual continues to behave in an aggressive and intimidating manner, we will insist that they calm down or leave the premises immediately.

o If the individual refuses to calm down or leave the premises, the senior coach or volunteer will contact the police without delay.

When the immediate incident has been resolved, the Director and senior coach will reflect on the incident, and decide whether it is appropriate to ban the individual from the premises for a period of time, or to exclude their child from the club. The decision will take into account both the seriousness of the incident and whether the individual has behaved aggressively before.

If the club decide that a ban is appropriate, a written letter to the individual concerned will be sent to inform them of the reasons for the ban and its duration. If an exclusion is decided a written letter will be sent to the parent/carer to inform them of the clubs final decision and the reasons for it.

Related policies: See also: Parent Guardian Grievance policy, Safeguarding policy.

This policy was adopted by: Beas Cheerleading	Date: 15th August 2024
To be reviewed: 15th August 2025	Signed: B.McNEIL