

BEAS

REFUND POLICY

Beas Cheerleading, herein referred to as “the club”.

Training

Monthly training fees are set as standard, therefore no refunds will be given; this includes any missed training sessions. Where training can not take place in person, we will continue to deliver our services online or be rescheduled for a later date.

Should an athlete wish to no longer take part in the club's sessions, Beas Cheerleading requests 30 days notice. After which, no further payments will be requested.

All notice requests need to be in writing and sent to admin@beascheer.co.uk

Monthly fees do not include external extra training.

Extra training at external venues

These are the three external training sessions that take place before a competition (See season pack). A one off payment per session is required by all competitive athletes who will be competing.

These payments are split by all competitive athletes and are set as standard, this includes any missed sessions.

Competitions

Entry fees are due by the deadline set by Beas Cheerleading.

Once the deadline has been, no refunds can be made as payment has been made to the event provider.

The exception of the competition entry refund is if a cancellation request has been received in writing a minimum of 14 days before the deadline date.

In the instance of an athlete no longer being able to compete for reasons such as, but not limited to; athlete injury or removal of an athlete from the competition due to breach of the clubs Red Zone policy, no refunds will be given. Alternatively, athletes will still receive their athlete wristband to come and support the team.

On rare occasions, the club Director and coaches may withdraw a team from a competition if they feel athletes are unprepared and their health and safety are at risk. Depending on the EP's policy, the teams entry may be added to the clubs credit account for another competition in the season or a forfeit will be made and no refunds will be given. The club director will communicate any concerns as early as possible to avoid such events from arising.

Duplicate payment

If an athlete entry has been made more than once by mistake, the club will add this as credit to your account. An email will be sent out regarding this and any lesser payments to be made. Alternatively, if there are no further payments needed for the season, a refund will be made 5-10 working days upon receipt of your account details.

Spectator tickets

Refund Policy

No refunds will be given for spectator tickets ordered through the club. We would suggest speaking to parents in the club, as they may wish to buy the additional tickets.

For spectator tickets bought directly from the event provider. Please read their refunds policy on their website.

Uniform & Merchandise

Once an order has been placed for a uniform or merchandise, we can not cancel with the supplier, therefore full payment will still be due. You will receive an email to confirm that your order has arrived and ready for collection. You may wish to then sell it to another competitive athlete.

Our uniforms are bespoke and made for Beas Cheerleading, therefore can not be sold to anyone other than a member of our club.

Beas Cheerleading can not refund for any wrong sizing. Therefore please check your sizes are correct before submitting your order.

In case of a defect, Beas Cheerleading will liaise with the supplier for a replacement.

Bows

If a bow or centre has been incorrectly ordered, the club will add this as credit to your account. Or a refund may be given.

Payment Plans

Beas Cheerleading may offer payment plans to competitive athletes - this will be reviewed on a case to case basis.

Once a payment plan has been set and agreed, the payment plan will remain in place until the balance has been paid. This includes any athletes who choose to leave before the season is over.